

Mailers' Technical Advisory Committee: September 2026

This roster is the property of the Mailers' Technical Advisory Committee and is not permitted to be used for solicitations.

MTAC Executive Committee Members

Industry	U. S. Postal Service
Deborah Damore - <u>Industry Chair</u> Head of Postal Affairs Grayhair Software 1 SE Ocean Blvd Stuart, FL 34994	Steven W. Monteith – <u>Postal Chair</u> Chief Customer & Marketing Officer & EVP 475 L'Enfant Plaza RM 4016 Washington, DC 20260-4016
Glen Swyers– <u>Industry Vice Chair & Treasurer</u> Director, Marketing Integration The Imagine Group 8335 Classic Drive Charlotte, NC 28262-4551	Marc McCrery – <u>Postal Co-Vice Chair</u> Vice President – Customer Experience 475 L'Enfant Plaza SW Washington, DC 20260-5601
Lisa Wurman – <u>Immediate Past Industry Chair</u> Postal Affairs Manager QUAD 4371 County Line Road Chalfont, PA 18914-1825	Lindsey Taylor – <u>Postal Co-Vice Chair</u> Director, Industry Engagement & Outreach – CCMO 475 L'Enfant Plaza SW Washington, DC 20260-5601
	Danielle Young – <u>Program Manager/Secretary</u> Manager, Industry Engagement Strategy 475 L'Enfant Plaza SW Washington, DC 20260-5601

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Industry Leaders: Mail Shape (5 Leaders)	Industry Leaders: Focus Areas (3 Leaders)
Paula Stoskopf Co-Lead Letters - Marketing Mail <i>Association of National Advertisers (ANA)</i> Director, Postal Affairs Japs-Olson Company 7500 Excelsior Blvd St. Louis Park, MN 55426-4503	Rose Flanagan Payment and Product <i>Delivery Technology Advocacy Council (DTAC)</i> Manager, Postal Strategies & Logistics Data-Mail Inc 240 Hartford Ave Newington, CT 06111-2077
Scott Holton Co-Lead Letters - First-Class Mail <i>National Postal Policy Council (NPPC)</i> Postal Affairs Manager Progressive Insurance 43 Crawford Road Cotuit, MA 02635-3423	Tom Glassman Operations Integration Performance Excellence <i>Mailers Hub</i> Senior Integration Specialist Wilen Florida 3333 SW 15th Street Deerfield Beach, FL 33442-8134
Eric Kisgen Co-Lead Flats, Periodicals <i>News/Media Alliance (NMA)</i> Senior Director, Postal Operations People, Inc. 1716 Locust St Des Moines, IA 50309-3023	Adam Collinson Data, Technology, Addressing <i>Association for Mail Electronic Enhancement (AMEE)</i> Director of Address Intelligence Grayhair Software 1 SE Ocean Blvd Stuart, FL 34994-2214
Carol Kliewer Co-Lead Flats - Marketing Mail & Bound Printed Matter (BPM) <i>Saturation Mailers Coalition</i> Senior Director of Postal Affairs Valpak Clipp 1 Valpak Avenue N St. Petersburg, FL 33716-4102	
Alvin Serrano Packages <i>International Mailers' Advisory (IMAG)</i> Senior Director, Carrier Technology Pirate Ship 172 Center Road Jackson, WY 83001	

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USPS Focus Area Leaders	
<u><i>Payment and Product</i></u> Margaret Pepe Executive Director, Product Solutions Angela Lawson Vice President, Technology Applications	<u><i>Data, Technology, Addressing</i></u> Linda Malone Vice President, Applied Engineering Steve Dearing Vice President, Chief Data & Analytics Officer Angela Lawson Vice President, Technology Applications
<u><i>Operations Integration Performance Excellence</i></u> Greg White Vice President of Network Solutions & Performance Excellence Janine Egloff Sr. Director Product Acceptance & Support	
Looking for MTAC updates & info?  Go to the MTAC page on PostalPro: https://postalpro.usps.com/mtac	

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MTAC Leadership – Industry

Facilitators Supporting Focus Areas	
Kristin Brooks: Payment and Product USPS Industry Engagement & Outreach – CCMO Headquarters	Jacqueline Watts: Data, Technology, Addressing USPS Industry Engagement & Outreach – CCMO Headquarters
Derek Hatten: Operations Integration Performance Excellence USPS Industry Engagement & Outreach - CCMO Headquarters	
MTAC Administration and Program Assistants	
Cynthia Doty MTAC Program Assistant USPS Industry Engagement & Outreach – CCMO Headquarters	Kassandra Jacques MTAC Program Assistant USPS Industry Engagement & Outreach – CCMO Headquarters
Michelle Yarborough MTAC Program Assistant USPS Industry Engagement & Outreach – CCMO Headquarters	
Please contact the MTAC Program staff for assistance! Send a message to MTAC@usps.gov or contact us individually by phone or email	

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Association – Association Executives – Association Website		
Advancement of Data and Print Technologies (ADAPT) Lori Tiseth Customer Experience and Postal Affairs Innovative Data 407 Prinz Dr San Antonio, TX 78213-2004 BeAdaptable.org	Alliance of Nonprofit Mailers (ANM) Kathy Siviter Executive Director ANM 2021 L Street, NW Suite 101-248 Washington, DC 20036 www.nonprofitmailers.org	American Association of Political Consultants (AAPC) Alana Joyce, CAE Executive Director AAPC 1775 Tyson's Blvd, 5th Floor McLean, VA 22102-5116 www.theappc.org 1 Representative Vacancy
American Bankers Association (ABA) Dale Baker VP, Trust Policy American Bankers Association 1333 New Hampshire Ave, NW Washington, D.C. 20036 www.aba.com 1 Representative Vacancy	American Commerce Marketing Association (ACMA) Lynn Noble Vice President Industry Affairs American Commerce Mailers Assn 1800 Diagonal Rd Ste 600 Alexandria VA 22314-2840 commercemarketing.org	American Forest & Paper Association (AF&PA) Mark Pitts Executive Director, Printing & Writing Papers AF&PA 1101 K Street, NW Ste 700 Washington DC 20005-7033 www.afandpa.org 1 Representative Vacancy
Association for the Advancement of Shipping Label Technology (AASLT) Matthew Varner Director, USPS Auctane 10902 Catskill Trail Austin, TX 78726-1405 www.shipping-label-technology.org 1 Representative Vacancy	Association for Mail Electronic Enhancement (AMEE) Adam Scott Senior Director of Postal Initiatives Pitney Bowes Presort Services 13273 Grover Rd Jacksonville, FL 32226-1941	Association for Postal Commerce (PostCom) Michael Plunkett President & CEO PostCom 1800 Diagonal Road, Suite 600 Alexandria VA 22314-2840 www.postcom.org

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Association – Association Executives – Association Website		
<u>Association for Print Technologies (APTECH)</u> Thayer Long President APTECH 450 Rev Kelly Smith Way Nashville, TN 37203-3313 www.printtechnologies.org	<u>Association of College and University Printers (ACUP+)</u> Tammy Elliott Association Executive P.O. Box 275 Swedesboro, NU 08085 https://acup-edu.org	<u>Association of Direct Response Fundraising Counsel (ADRFCO)</u> Robert S. Tigner General Counsel 1319 F Street NW, Ste 800 Washington, DC 20004-1125 tnpa.org/adrfco/
<u>Association of National Advertisers (ANA)</u> Christopher (Chris) Oswald EVP, Head of Law, Ethics & Government Relations 2020 K St, NW, Suite 660 Washington, DC 20006-1814 www.ana.net	<u>Association of National Advertisers Nonprofit Federation</u> Xenia “Senny” Boone SVP 2020 K St, NW, Suite 660 Washington, DC 20006-1814 www.ana.net	<u>Association of Priority Mail Users (APMU)</u> William J. Olson Legal Counsel APMU 370 Maple Ave W, Ste 4 Vienna, VA 22180-5615
<u>Association of United States Postal Lessors</u> Mark Karolczyk Director, Operations AUSPL PO BOX 6289 Scottsdale AZ, 85261 auspl.com	<u>Automobile Association of America (AAA)</u> Michael Latham Director, Strategy and Brand 1000 AAA Drive Heathrow, FL 32746-5060 www.aaa.com 1 Representative Vacancy	<u>Bird Shippers of America</u> John Metzger Board Chair Bird Shippers of America 215 West Main Street Cameron, TX 76520 www.birdshippers.org

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Association – Association Executives – Association Website		
<u>Christian Development Council</u> Ann Hollingsworth VP, Government Affairs Catholic Development Council 1319 F St. NW, Ste 700 Washington, DC 20004-1112 tnpa.org/cdc	<u>City & Regional Magazine Association</u> C. James Dowden Executive Director City & Regional Magazine Association 1970 East Grand Ave, Ste 330 El Segundo, CA 90245-5082 www.citymag.org 1 Representative Vacancy	<u>Coalition of Religious Communicators Associations (CRCA)</u> Joe Thoma Convener CRCA C/O Associated Church Press 924 Woodcrest Way Oviedo, FL 32765-9551 www.crcassociations.org 1 Representative Vacancy
<u>Commercial Mail Receiving Agent Association (CoMRAA)</u> Anita S. Pursley Executive Director CoMRAA 800 N. King St Suite 304, #9990 Wilmington, DE 19801-3549 www.comraa.org 1 Representative Vacancy	<u>Continuity Shippers Association (CSA)</u> Jody Berenblatt Executive Director CSA 180 Thompson St, Apt 5C New York, NY 10012-4910 thecsagroup.wordpress.com	<u>Council on Safe Transportation of Hazardous Articles (COSTHA)</u> L'Gena Shaffer, CDGP Director, Regulatory Compliance COSTHA 101 Ridge Street, Suite I Glens Falls, NY 12801-3624 www.costha.org
<u>Delivery Technology Advocacy Council (DTAC)</u> Rose Flanagan Mgr, Postal Strategies & Logistics Data-Mail, Inc 240 Hartford Ave Newington, CT 06111-2077 www.delivery-tech.org	<u>Educational Book & Media Association (EBMA)</u> Brian Gorg Executive Director P.O. Box 325 Heber, UT 84032-0321 www.EBMA-HOME	<u>Election Center</u> Tammy Patrick CEO-Programs Election Center 21946 Royal Montreal Drive, Suite 100 Katy, TX 77450-5151 www.electioncenter.org

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Association – Association Executives – Association Website		
<u>Envelope Manufacturers Association (EMA)</u> Marie Clarke President EMA 700 South Washington St, Ste 260 Alexandria, VA 22314-4252 www.envelope.org	<u>Express Association of America</u> Michael Mullen Executive Director Express Association of America 9893 Georgetown Pike #805 Great Falls, VA 22066 www.expressamerica.org 2 Representative Vacancies	<u>General Services Administration (GSA)</u> William Garrett Director, Travel, Relo, Mail and Transportation Policy Division GSA 1800 F Street NW Washington, DC 20405-0001 www.gsa.gov
<u>Great Lakes Graphics Association, Inc.</u> Joseph Lyman President N27W23960 Paul Road, Suite 200 Pewaukee, WI 53072 www.glga.info	<u>Greeting Card Association (GCA)</u> Rafe Morrissey Vice President, Postal Affairs GCA 8 E Street, S.E. Washington, DC 20003-2611 www.greetingcard.org 1 Representative Vacancy	<u>The Imaging Network Group (ING)</u> Shelly Anderson Executive Director The Imaging Network Group 3146 Northeast Expressway Atlanta, GA 30341-5345 www.imagingnetworkgroup.org
<u>In-Plant Printing and Mailing Association (IPMA)</u> Mike Loyd Executive Director IPMA 103 N. Jefferson St Kearney, MO 64060-8373 www.ipma.org 1 Representative Vacancy	<u>International Mailers' Advisory Group (IMAG)</u> Kate Muth Executive Director IMAG 5209 N. 30th Street Arlington, VA 22207-1803 www.imag.org	<u>Mail Systems Management Association (MSMA)</u> Lance J. Humphries CMDSM President MSMA PO Box 1483 Belmar, NJ 07719-1483 www.msmanational.org

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Association – Association Executives – Association Website		
<u>Mailers' Hub</u> Leo Raymond Managing Director Mailers Hub 108 Brafferton Blvd Stafford, VA 22554-1514 www.mailershushub.com	<u>Major Mailers Association (MMA)</u> Todd Haycock VP, Product Management MMA Broadridge Financial Solutions Inc. 1153 Ivey Brook Drive Bethlehem, GA 30620-4735 www.majormailers.org	<u>Military Postal Service Agency (MPSA)</u> David Ernst Deputy Director MPSA 2530 Crystal Drive Ste 13101 Arlington, VA 22202-3965 www.army.mil/mpsa
<u>National Association of Advertising Distributors (NAAD)</u> Pat Wiley Compact Information Systems 7120 185th Ave NE Redmond WA 98052-0576 www.naadonline.com	<u>National Association of College & University Mail Services (NACUMS)</u> Dawn Stuver Manager Utah Valley University 800 W University Pkwy Orem, UT 84058-6703 www.nacums.org	<u>National Association of Direct Mail and Logistics (NADML)</u> Leanne Herman Director, Postal Affairs Sepire 7600 S. Grant St. Burr Ridge, IL 60527 www.nadml.org
<u>National Association of Presort Mailers (NAPM)</u> Robert Galaher Executive Director NAPM P.O. Box 7327 Broomfield, CO 80021-7327 www.presortmailer.org	<u>National Association of State Election Directors (NASED)</u> Amy Cohen Executive Director NASED 1200 G Street NW Suite 800 Washington, D.C. 20005-6705 www.nased.org	<u>National Industrial Transportation League (NITL)</u> Nancy Oliddy Executive Director NITL 10816 Town Center Blvd, Ste 516 Dunkirk, MD 20754-2708 www.nitl.org

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<u>National Newspaper Association (NNA)</u> Lynne Lance Executive Director National Newspaper Association 101 S. Palafox Place Unit 13323 Pensacola, FL 32591-7835 www.nnaweb.org	<u>National Paper Trade Association (NPTA)</u> Mark Swets Executive Director NPTA 330 N. Wabash, Suite 2000 Chicago, IL 60611 www.gonpta.com 1 Representative Vacancy	<u>National Postal Policy Council (NPPC)</u> Art Sackler Executive Director NPPC 1629 K St., NW, Ste 300 Washington, DC 20006-1631 www.postalcouncil.org
<u>National Retail Federation (NRF)</u> Jonathan Gold VP, Supply Chain & Customs Policy NRF 325 7 th St NW, Ste 1100 Washington, DC 20004-2808 www.nrf.com	<u>National Star Route Mail Contractors Association (NSRMCA)</u> Trinette Cunningham Executive Director NSRMCA 1717 K Street NW Washington, D.C. 20006-5343 www.nsrma.org	<u>News/Media Alliance (NMA)</u> Holly Lubart Vice President, Government Affairs News/Media Alliance 4401 N. Fairfax Dr., Suite 300, Arlington, VA 22203-1622 www.newsmediaalliance.org
<u>Offering Envelope Association (OEA)</u> John Van Wyk Executive Secretary OEA 945 Grand Blvd Deer Park, NY 11729-5707 2 Representative Vacancies	<u>Package Shippers Association (PSA)</u> James Cochrane Chief Executive Officer PSA 23389 Greenbank Drive Harbeson, DE 19551-3008 www.psa.org	<u>Pharmaceutical Care Management Association (PCMA)</u> David Marin President & CEO PCMA 505 9 th Street NW, 10 th Floor Washington, DC 20004-2818 www.pcma.org

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Association – Association Executives – Association Website		
<u>Postal Customer Council Advisory Committee (PCCAC)</u> Kathy Hall President A Time 4 Marketing 3409 Charleston Street Houston, TX 77021-1211 about.usps.com/postal-customer-council/	<u>Postal Technology Providers Group (PTPG)</u> Klodian Mitri Mitri Services LLC 10999 S Razor Dune Dr South Jordan UT 84095 https://sites.google.com/view/ptpg/home	<u>PRINT & GRAPHIC COMMUNICATIONS ASSOCIATION</u> Timothy Freeman Co-President PGCA 636 N. French Road Suite 1 Amherst, NY 14228 2 Representative Vacancies https://printcommunications.org
<u>PRINTING United Alliance</u> Chris Lyons Group President NonProfit PRO and Packaging Impressions 1500 Spring Garden, Suite 1200 Philadelphia, PA 19130-4067 https://www.printing.org/	<u>Red Tag News Publications Association</u> James Franklin Executive Director Red Tag News Publications Assn 146 Crichton Lane Inverness, IL 60067-8006 www.redtag.org	<u>Reverse Logistics Association (RLA)</u> Tony Sciarrotta Executive Director RLA 2300 Lakeview Pkwy, Ste 700 Alpharetta, GA 30009-9066 RLA.org
<u>Shared Mailers Coalition (SMC)</u> Donna E. Hanbery Executive Director SMC 33 S Sixth St, Ste 4160 Minneapolis, MN 55402-3719	<u>Software Industry Mailers Society – (SIMS)</u> Dave Krawczuk VP of Print Strategy Lob.com 210 King Street San Francisco, CA 94107 www.wearesims.com	<u>Sustainable Packaging Coalition (SPC)</u> Paul Nowak Executive Director Sustainable Packaging Coalition P.O. Box 1114 Charlottesville, VA, 22902 sustainablepackaging.org

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Association – Association Executives – Association Website		
<u>thINK</u> Eric Hawkinson Executive Director thINK 450 Rev Kelly Smith Way Nashville, TN 37203 www.thinkforum.com	<u>United States Chamber of Commerce</u> John Drake VP, Transportation Infrastructure & Supply Chain (Policy) US Chamber of Commerce 1615 H St NW Washington, DC 20062-2000 1 Representative Vacancy www.uschamber.com	<u>United States Department of Veteran's Affairs (VA)</u> Alexis Keim Director, Enterprise Mail Manager Dept of Veteran's Affairs VA 810 Vermont Washington, DC 20420 www.va.gov
<u>United States Mint</u> James Jones Branch Chief, Product Fulfillment and Retail Operations Sales & Marketing Directorate United States Mint 801 9th St NW Washington, DC 20220-0011 www.usmint.gov	<u>Visionary Mail Owner Support Association</u> Rodney Lewis Executive Director Visionary Mail Owner Support Association 5105 E 41st Avenue Denver, CO 80216 (303) 416-3132 vismosa.com/home	