



Discontinued Support of FTP for IV-MTR

January 16, 2018

Support for non-secure file transfer protocol (FTP) in the Informed Visibility® Mail Tracking & Reporting (IV®-MTR) application is being discontinued. We have extended the deadline for IV-MTR customers to convert to a secure transfer method (e.g., Secure FTP) to January 31, 2018. This is to ensure all customers who transitioned from IMb Tracing to IV-MTR have time to move to a secure transfer method. We do not want the conversion to a secure transfer method to be an impediment to your continued data access.

Instructions are provided in the [Actions for Transitioning to a Secure Transfer Method](#) document. For additional information about IV-MTR and the migration, please visit the [IV PostalPro](#) webpage.

If you need any assistance, please contact the IV-MTR Help Desk at 1-800-238-3150, Option #2, or InformedVisibility@usps.gov.

###

*Please visit us on the USPS [Industry Outreach](#) website.
Thank you for your support of the United States Postal Service.
-Industry Engagement & Outreach/USPS Marketing*

To subscribe or unsubscribe to Industry Alerts, please hit reply and send us your request.